Additional Open Controller Documentation

The following documents are available for additional information about the open controller and its options.

This document:	Has this publication:
1747 Open Controller PCI Expansion Bus Installation Instructions	1747-5.16
1747 Open Controller PCMCIA Interface Module Installation Instructions	1747-5.13
1747 Open Controller A-B Communication Interface Module Installation Instructions	1747-5.14
1747 Open Controller Video Interface Module Installation Instructions	1747-5.15
1747 Open Controller A-B Communication Interface Module User Manual	1747-6.18
1747 Open Controller IDE Interface Module for IDE-Compatible ATA Devices (PCCards) Installation Instructions	1747-5.29
1747 Open Controller IDE Interface Module for an Internally-Mounted 2.5" IDE Drive Installation Instructions	1747-5.30

Each open controller component ships with installation instructions. The user manuals are part of the open controller documentation set (catalog number 1747-OCDOC1) so you can order as many copies as you need. The documentation set includes one copy of each open controller document (as listed above).

In addition to the above documentation, the:

- 1747-OCVGA1 video interface module and the 1747-OCVGAE video and Ethernet interface module include a disk with documentation for the video drivers
- 1747-OCPCM2 PCMCIA interface module kit (1747-OCPCM1 interface module plus CardSoft™ for DOS) includes a disk with CardSoft documentation.

Support

Due to the PC-based architecture of the 1746 I/O PCI Interface and open controller, the telephone support provided with the purchase price of either product consists primarily of determining if the system software and hardware is operating within documented specifications. The tools for this support are:

- diagnostic utility disks that ship with the 1746 I/O PCI Interface and open controller

- system diagnostic LEDs for 1746 I/O PCI Interface and open controller

The diagnostic utility disk uses the DOS API as its programming interface, which provides examples of how to use the API. The diagnostic utility disk is a good tool to help diagnose your API application software. See appendix B for more information.

When you purchase either product (1746 I/O PCI Interface system or open controller system), you also receive firmware upgrades during the 12-month warranty period.

You can purchase extended support in blocks of 5 hours by ordering support contracts (1747-OCTS).